



Blockhouse Bay Primary  
584 Blockhouse Bay Rd

BLOCKHOUSE BAY 0600

12 August 2011

Attn: Rachel and Nicole  
Gymleader  
40 Saleyards Rd  
Otahuhu

Attn: Gene  
Pasgaard &Co  
PO Box 80  
Tauranga 3116

This letter is to thank all three of you personally for the fast, efficient and personal service you gave me and our school representatives when a gymnastics beat board that we had ordered did not meet our needs. You were all so obliging in replacing our board and went out of your way to suggest an item that would meet our needs even though this was an item of less cost.

Thankyou also Gymleader, for looking at our very old beat board to see what could be done with it to possibly use as an 'extra.'

On a company basis, I must congratulate both Gymleader and Pasgaards on their staff and the way the two companies conduct their consumer service. It has been a pleasure doing business with you and I will certainly let the other schools who I meet at Gym know that you are both preferred companies.

Yours faithfully

Dorothy Howard-Smith  
ASSOCIATE PRINCIPAL